

GUEST SAFETY & SECURITY

CODE MAROON

Code maroon is an emergency notification service. We strongly encourage you to enroll at codemaroon.tamu.edu.

PHONES

There are 115 blue light emergency phones located throughout the Texas A&M campus. These phones are distinguished by the 12-foot poles with the blue light on top and "Police Help" written on the front and sides. In an emergency, simply open the door and press the red button. For locations and other safety support information visit tamu.edu/safetysupport. Apartments & Residence Halls have public access phones located in hallways and building entrances.

FIRE ALARM

If a fire alarm sounds, you should quickly put on appropriate clothing and shoes, walk quickly and orderly through the closest exit and continue at least 100 feet from the Residence Hall. DO NOT re-enter the building until you are told to do so by a Residence Hall staff member.

SEVERE WEATHER

Lightning Prediction System: In the event of dangerous conditions, the system will give one long horn blast (approximately 15 seconds) accompanied by a flashing light. Once the dangerous conditions have passed, three (3) short horn blasts, approximately five (5) seconds each, will sound that all is clear and the flashing lights turn off. If a tornado WARNING or severe storm warning is issued, you should immediately move into the hallways, interior stairwells, bathrooms, or closets of the lowest floor. If you are unable to move to a small interior place of shelter, get under a sturdy piece of furniture.

IMPORTANT PHONE NUMBERS

University Police non-emergency: 979-845-2345
emergency: 911

Texas A&M EMS. non-emergency: 979-845-1525
emergency: 911

24-Hour Assistance Lines

Residence Halls 979-845-2821

White Creek Apartments 979-458-8500

Conference & Guest Services 979-845-9381
979-845-1279
conference-services@reslife.tamu.edu
M-F 8AM-5PM

Transportation Services 979-862-7275

IT Help Desk 979-845-8300

MSC Lost & Found 979-458-9721

Dining Services Dineoncampus.com/tamu

Welcome
to Aggieland!

Guest
Health
Safety
&
Security



Residence Life

DIVISION OF STUDENT AFFAIRS

reslife.tamu.edu | TAMUResLife 

CONFERENCE & GUEST SERVICES



Residence Life

DIVISION OF STUDENT AFFAIRS

GUEST HOUSING RULES

In general, guests are expected to behave in a considerate and responsible manner which respects the rights of the University and of any other person who may be affected by their actions. All guests are expected to abide by the rules and policies outlined in this publication as well as those posted on our website. The following are some of the rules we expect guests to adhere to. For more information as well as all the rules and policies visit reslife.tamu.edu/rules.

ABANDONED PROPERTY

Texas A&M University and Residence Life are not responsible for any lost or abandoned property. If possible, the guest will be notified to arrange a pick-up date. Residence Life will maintain abandoned property for 30 days, after which the property will be turned over to the University Lost and Found or to a charitable organization in the community.

AIR CONDITIONING/WINDOWS

Windows in the residence halls must remain closed. Report problems with the air conditioning system to the 24-hour assistance line for your location or Conference & Guest Services.

ALCOHOL

All guests attending, both adult and youth conferences/camps are required to comply with state and local statutes as well as University and Residence Life rules. In order for alcohol to be allowed in the room, all of the residents assigned to the room must be of legal age (21 or older). In addition to this, all guests present when alcohol is being consumed must be of legal age, which is defined as an individual of the age of 21 or older. All alcohol transported through public areas must be unopened. Possession of open containers or consumption of alcoholic beverages is not permitted in hallways, balconies, lounges, stairways, courtyards, community bathrooms, parking lots or any public area on campus. Intoxication by guests that disrupts others will not be tolerated.

CANDLES/OPEN FLAMES

Candles (or other devices that produce open flames) are not allowed.

DISORDERLY CONDUCT

Conduct that is disorderly, lewd, indecent, or a disturbance of the peace on University premises or at University-sponsored activities will be confronted by Residence Life staff and may be addressed through the student conduct process.

DRUGS

Guests are required to comply with state and local statutes as well as University and Residence Life rules concerning possession and use of prescription drugs. The University prohibits the manufacturing, possessing, selling, transmitting, using, or being a party to any illegal drug, controlled substance, or drug paraphernalia use on all University property, including the Residence Halls, White Creek and Gardens Apartments.

EXTERIOR DOOR LOCKING/PROPPING

All exterior Residence Life facility doors are locked 24-hours a day, this includes both main campus residence hall and University Apartments. Propping of exterior doors and/or tampering with locks is a serious security violation. Guests involved in such activities may be removed from University housing.

FIREARMS/WEAPONS

Guest may NOT bring into the Residence Halls or the University Apartments, for any reason, any firearm (except as permitted by law), illegal knife, club, or any other weapon (not restricted to legal definitions) that may be hazardous to the health or safety of guests. Concealed handgun license holders must follow all state and federal laws concerning owning and possessing a handgun on campus. Any guest who is licensed to carry a concealed handgun and chooses to bring the handgun into their apartment/room must store their handgun and ammunition in an electronic locking steel safe that has been rented from Residence Life. For more information see "Fridge/Microwave & Safe Rentals" at reslife.tamu.edu/amenities. Guests found violating any part of this rule may be subject to both University and criminal charges and may be removed from University housing.

KEYS

Guests are responsible for their own room keys and building access cards. Guests should not share room keys or building access cards with others. Missing or damaged keys and cards should be reported to Conference & Guest Services or the Help Desk immediately and are subject to charge.

LOUNGE USE AND FURNITURE

Lounges are community spaces and considered public areas. Lounge furnishings must remain in their designated areas.

NOISE/CONSIDERATION OF OTHER GUESTS

Conference guests should be respectful of those around them. Quiet hours begin at 10:00pm which means that noise in one room should not be heard in another guest's room.

PETS

Pets are not allowed in the Residence Halls or the University Apartments. Assistance Animals (as defined by the Fair Housing Act), Service Animals (as defined by the Americans with Disabilities Act) and the official University mascot are allowed in the Residence Hall and University Apartments. Guest needing an assistance animal must contact the Conference & Guest Services office at 979-845-1279 or by email conference-services@housing.tamu.edu no less than 30 days from the start of your conference.

ROOM FURNISHINGS

Guests may not remove furniture from their room/apartment. Guests may not take lounge or common space furniture into their own rooms or apartments. Furniture provided by the University cannot be moved outdoors or left on patios or in the hallways or breezeways.

SMOKING AND TOBACCO USE

Texas A&M University prohibits smoking and use of all forms of tobacco on University Property. The University has a vital interest in maintaining a healthy and safe environment for its students, faculty, staff and visitors.

CHECKOUT TIME

CAMPS/CONFERENCES

Please confer with the Camp/Conference sponsor and or contact for specific checkout times. Guests need to take out the trash, turn off the lights, and lock the door. Bed linens and towels are to be placed in the bathroom.

NEW STUDENT CONFERENCES

Checkout time for NSC Overnight Accommodations is **2:00pm** unless prior arrangements are made with Conference & Guest Services. Please complete the express checkout envelope provided. Place all room keys and access cards in the envelope and return it to the key drop box at the Commons 24-Hour Desk. Guests need to take out the trash, turn off the lights, and lock the door. Bed linens and towels are to be placed in the bathroom.