

CADET RESIDENT HANDBOOK

2024-2025



Corps Area Housing Office
Plank LLC # 4 – Room 106
(979) 845-3443
<http://reslife.tamu.edu/corpsHousing>

Business Hours
Monday - Friday; 7:30am – 4:30pm
Corps Housing is closed on weekends and University holidays

The Cadet Resident Handbook is issued and enforced in conjunction with The Standard Order, Texas A&M University – Rules and Regulatory Compliance, and Texas A&M University – Student Rules. In addition to this handbook, cadets should also familiarize themselves with the housing contract.

The Department of Residence Life assumes responsibility for the residence halls used by the Corps of Cadets. Policies regarding use and treatment of the halls are listed in this handbook. Additionally, the Department of Residence Life oversees the housing contract and move-in/move-out process for the cadets living in the Corps residence halls; policies regarding those processes are also contained in this handbook. The Office of the Commandant is responsible for all policies, including enforcement, related to cadet behavior in the Corps residence halls and leadership learning centers; Cadets should reference The Standard Orders for information on those policies. – Cadet Training Officers (CTO's) may be directly involved with investigation & enforcement of conduct violations as well as damages/vandalism in dorms.

All cadets are expected to cooperate fully with Corps Housing Representatives regardless of unit or Corps affiliation. Cadet cooperation is expected when Corps Area Housing functions are conducted such as, but not limited to, roster inspections, room & key information requests, maintenance and repairs as well as move-in/move-out procedures. These are all important functions, and vital to the ongoing smooth and efficient operation of the Corps Area Housing Office.

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CORPS AREA HOUSING OFFICE

The Department of Residence Life Corps Area Housing Office is committed to the philosophy that a cadet's living environment is an integral part of the educational experience. We strive to create and maintain an environment in each dormitory that is supportive to the growth of cadets academically, physically, and socially.

The personal identification a cadet has within the outfit helps the cadet to develop a sense of personal worth, freedom, and responsibility. The positive concern the Corps Area Housing has for the cadet cultivates a community atmosphere and provides a sense of belonging.

Role of Corps Area Housing Office

The Corps Area Housing Office is responsible for maintenance, scheduling, policies and procedures, and operations of the Corps dormitories. Incident reporting, investigation, and disposition of incidents involving cadets/units as affects the dormitories are within the direct interest of the Corps Area Housing Office.

Corps Area Housing Office Staff

The Corps Area Housing Office consists of the Coordinator for Corps Area Housing, the Office Manager, the Corps Housing Officers (CHO), and student workers. The Corps Housing office staff is located in the Plank LLC Room 106 between Dorms 2 & 4 and is open Monday-Friday 7:30 am – 4:30 pm.

To contact the Corps Area Housing Office:

Phone	979 845 3443
Fax	979 845 9167
Email	housing@corps.tamu.edu
Address	Corps Area Housing Office Plank LLC– Room 106 College Station, Texas 77843-Mail Stop 1253

The Corps Area Housing Office's Partnership with Corps Housing Officers and Unit Commanders

The responsibility to supervise and oversee cadet activities is inherent in command duties. Unit commanders are key players in helping us uphold our mission. By virtue of The Standard Orders, the unit commander “is responsible for the administration, maintenance, and safety of cadet housing under their control.”

The Corps Area Housing Office also employs cadets to serve as Corps Housing Officers to assist with supervision and oversight of areas of operation within the Corps dormitories. Corps Area Housing Office staff members have the responsibility and authority for enforcing all policies, rules and regulations pertaining to safety, security, administration and facility management as well as to provide customer service and cadet education.

SERVICES

Television

Texas A&M University has partnered with Philo to bring the Corps of Cadets a new, cutting-edge way to watch TV. Philo IPTV is live TV and DVR on any device (laptops, tablets, smartphones and TV sets) — anywhere on campus.

Dorms 1-5 & 9-12 Cadets in Dorms 1-5 & 9-12 will only have access to TV via Philo IPTV (any device — anywhere). Cadets will not have traditional coaxial cable TV in their rooms. To watch TV on a television set, cadets will need to utilize a Roku streaming device or Apple TV via AirPlay.

Dorms 6-8: Cadets in dorms 6-8 will have access to TV via Philo IPTV (any device — anywhere) as well as having access to traditional coaxial cable.

To see what devices can be used with IPTV, go to https://tamu.service-now.com/tamu-selfservice/knowledge_detail.do?sysparm_document_key=kb_knowledge,101214546faa9240b522db3bbb3ee425#devices

For information related to setting up and watching IPTV, go here https://tamu.service-now.com/tamu-selfservice/knowledge_detail.do?sysparm_document_key=kb_knowledge,101214546faa9240b522db3bbb3ee425

If you have more questions about IPTV, contact TAMU-IT Help Desk Central at 979.845.8300 or helpdesk@tamu.edu

Complete information about the on-campus television service can be found at <http://reslife.tamu.edu/livingOnCampus/amenities/tvService>.

Internet Connections

ResNet (Residential Network) allows connection to the Internet as well as other campus resources. All on-campus student rooms are equipped with 1 Ethernet connection per resident. In addition, wireless access is available in all on-campus housing facilities as well as the leadership learning centers. Connecting to ResNet requires a network cable to connect the computer to the room's Ethernet connection or a computer that supports wireless access. For more information and technical support, contact the Texas A&M Information Technology Help Desk Central (979-845-8300) or go to <http://hdc.tamu.edu>.

Laundry Service

There is a laundry room located on the first floor of each of these Corps Quad dorm.. The laundry machines include a new Laundry Alert laundry monitoring system. Follow the instructions posed in the laundry room to utilize Laundry Alert. The cost to use a washing or drying unit is included in the cadets' rent for each semester. Cadets must furnish their own laundry supplies. The area has been secured with keyless entry and requires the use of a student ID to access the facility. Access to the facility is restricted to currently enrolled cadets. Providing access to an individual not identified as a currently enrolled cadet may lead to disciplinary action and criminal charges. **NOTE: Corps Laundry Rooms will have signs posted regarding abandoned clothing instructions! – All abandoned clothes to be picked up each Monday at 10:00am.**

Requests for washer/dryer repair should be made to Mac-Gray at 1-800-MAC-GRAY (622-4729). They will need the machine number (found on the front of the machine) and location.

Lock-Outs

If the occasion arises that a cadet is locked out of their room, contact the Commandant's Duty Officer (after 5:00 pm and on weekends) via cell phone at (979) 229-5826. Charges may be applied to a student's bill after multiple lock-outs. – During normal business hours cadets can come to Corps Housing Office for assistance. Cadets should carry room keys with them at all times to avoid lock-outs.

The use of force to open a door as a result of a lock-out or lock malfunction is strictly prohibited. A cadet who knowingly and intentionally forces a door open to gain entry is in direct violation of Texas A&M student rules and will be disciplined and charged for the damage.

Lost Keys/ID Cards

If you lose your key or access card, inform your CHO or Corps Housing Office staff as soon as possible so you can have your lock changed and ID deactivated or be issued a loaner key and/or card. Loaner keys and cards (for hall access only) may be kept up to three (3) business days. ID card cancellation for lost ID cards is available by calling the Aggie Card hotline at 979-862-4884, visiting <http://sbs.tamu.edu/aggiecard/>, or going to their office in the General Services Complex (GSC) Suite 280. The charge for a lock change is \$100, and the charge to replace a loaner card is \$35. If you have been issued an automatic door remote (issued as needed to students with disabilities), the charge to replace it is \$100.

Mail Services

On-campus residents may rent mailboxes, buy postage, and ship packages from either of the two on-campus mail services located in The Commons or Hullabaloo Hall. Box sizes, rental rates, and hours of operation vary. See www.studentmailservice.com for information about mail services.

Mail is not delivered to students' rooms. However, UPS will make deliveries to cadet rooms*. The physical shipping address for UPS is:

Name
Corps Hall Name and Room Number
Texas A&M University
College Station, TX 77840

The Corps Area Housing Office will not receive any mail addressed to students.

Maintenance and Custodial Services

The SSC Corps Area Custodial staff is responsible for the custodial maintenance of public areas of the Corps dormitories. In periods of regular hall occupancy, the SSC Corps Area Custodial staff performs a daily regimen of services. This includes cleaning the restrooms/shower areas, sweeping/mopping of the hallway, sweeping and cleaning of entry ways and consolidation/removal of trash bags.

Cadets are responsible for cleaning their own rooms and any messes they make in the common areas. Charges/cleaning charges will be assessed for instances that cause the Corps Area Custodial staff to perform work above and beyond their daily regimen and cadets may be charged a cleaning fee. Only under limited circumstances and under authorization/supervision of their supervisor will a Corps Area Custodial staff member enter individual rooms.

Cadets who need to request maintenance for their rooms must submit a work order online at the AGGIE WORKS link at <http://aggieworks.tamu.edu>

Parking

The Department of Residence Life is not responsible for the regulation of on-campus parking. For more information on parking, contact the Department of Transportation Services (979-862-PARK), located in room 108 of the John J. Koldus Building, or visit them online at <http://transport.tamu.edu>.

Leadership Learning Centers

The Ash I & II, Plank, and the Buzbee Leadership Learning Centers provide meeting and study room space for cadet use. Additionally, the Ash I & II, Plank & Buzbee leadership learning centers have computer labs, meeting rooms and a student workroom available for cadet use.

Telephone Service

Student Room Telephones

With the increase in cell phone usage, telephone service is only provided in the residence hall student rooms and Corps of Cadets student rooms on a paid subscription basis. Residents who prefer local land line phone service may request installation of the service by submitting an online Application to Connect New Landline Telephone Service at <http://reslife.tamu.edu/livingOnCampus/amenities/phone>. There is an additional cost for this service. If you have questions, you may visit the website above or contact the Department of Residence Life, Office of Facilities and Operations at 979-862-3150.

Convenience Phones

A convenience phone is located near at least one entrance of each residence hall. These phones are provided for guests to contact residents, who can then open exterior doors and properly escort the guest to their room. These phones have a red emergency button, which, when pressed, places the caller in immediate contact with the University Police Department.

Public Hallway Phones

So that adequate phone service will be available for personal or emergency use, students will have access to at least one "public hallway phone" on every residential floor of every building, where the phones are located only on the first floor.

Emergency Phones ("Blue Light Phones")

Emergency or "blue light" phones have been installed at various locations across campus. These are distinguished by the

12 foot pole with the blue light on top.

- FOR EMERGENCIES: Press the button or dial 911. The University Police will immediately know your exact location. Talk directly into the speaker.
- FOR NON EMERGENCIES: Blue Light phones may be used for vehicle repair help, calling for nighttime shuttle escort services, or calling a friend for assistance.

Vending Machines

Vending machines dispensing drinks and snacks are located in the laundry room on the first floor of each Corps dormitory In the 1st Floor Laundry Room. To report repair needs for the drink machines call 1-800-888-3508.

To report repair needs for the snack machines call (979) 778-9500.

Work Orders

Work order requests for residence hall repairs can be submitted from your computer. Please be sure to retain your customer repair number for tracking purposes. Click on AGGIE WORKS link at <http://aggieworks.tamu.edu> and submit request.

Cable TV/Telephone/Ethernet/Network Problems should not be submitted online; please contact Help Desk Central at (979) 845-8300 to report these issues.

Emergency maintenance problems that pose a safety hazard or threat of significant damage to the facility (i.e., unsecured exterior doors, malfunctioning first-floor window locks, burst pipes and severe water leaks, broken window, etc.) should be reported immediately by contacting your Unit Commander or your Corps Housing Officer. To report emergency maintenance problems after hours or on the weekends, contact the Commandant's Duty Officer via the Guard Room at (979) 845-6789 or via cell phone at (979) 229-5826.

Whenever possible, Corps Area Housing will notify all residents in advance of repairs to water lines, heating or cooling systems, etc., that will cause temporarily loss of service. If an unannounced interruption occurs, cadets should notify their Unit Commander and/or Corps Housing Officer, Corps Area Housing, or the Commandant's Duty Officer.

Humidity inside buildings in Texas is often high, which encourages the growth of mold and mildew. Mold is a fungus that produces spores that float and spread easily through the air. These spores can cause allergic reactions and other health issues. Mold and mildew grow in dark and moist areas.

If organic growth/mold is found in your room/apartment, you have any kind of water leak, or if your room/apartments is unusually humid due to an AC unit not functioning properly, submit a work request at aggieworks.tamu.edu as soon as possible to prevent further issues.

The following are suggestions for preventing and treating mold and mildew:

- The key to prevention is to keep everything clean, well-lit and dry.
- Hang up damp towels and clothes to dry completely.
- Leave the bathroom door and shower curtain open to allow the walls to dry after showering.
- Select cleaning products specifically designed to treat/prevent mold and mildew.
- Most shower curtains can be cleaned in a washing machine with detergent and warm water.
- Leave Washing machine doors slightly open when they are not in use.

HEALTH AND SAFETY

Access Card System

The Department of Residence Life offers increased residence hall security through the use of the "Aggie Access Card" system. Corps dorm exterior doors are locked 24 hours a day with limited exceptions as determined by the Office of the Commandant. Each door is equipped with a card reader and by sliding the magnetic stripe on the back of your student ID card through the reader you will gain access to your hall. In most cases, only the residents of your hall are coded for access to your hall; therefore, it is important not to admit non-residents without an escort. If you experience problems with your

card access, contact the Corps Area Housing Office during business hours or the Commandant's Duty Officer after hours. Some other features of this system and related security policies are:

- Doors propped or remaining open longer than 45 seconds will trigger a local alarm at the door.
- ID card cancellation for lost cards is available 24-hours a day by calling the Aggie Card Hotline located in the General Services Complex, at 979-862-4884.
- Tampering with Exterior or restroom door locks such as placing an obstruction in the lock to keep from functioning is strictly prohibited.

Any assigned keys, I.D.'s and access cards should be kept in your possession at all times; do not lend them to anyone. Giving your key or access card to others may result in disciplinary action. Duplication of University keys is strictly prohibited. For safety security reasons, cadets should:

- Never allow someone to follow you into the building without that person swiping his/her card (coat-tailing/tailgating)
- Always lock your door (regardless of the time of day; regardless if they are in the room or not)
- Never lend out your key to anyone
- Never leave your key unsecured; and
- Report lost keys immediately

Bats

On occasion, bats will get into residence halls, particularly in the spring months. If you see a bat, take the steps below to report it and protect yourself and your neighbors.

- First, do not panic. NEVER TOUCH A BAT OR ATTEMPT TO TRAP A BAT, as some bats can carry rabies.
- Call the Facilities Services Communications Center at 979-845-4311. Be sure to tell them the specific location of the bat in as much detail as possible.
- Contact the Corps Area Housing Office or your Housing Officer. If after normal business hours, contact the Commandant's Duty Officer via the Guard Room at (979) 845-6789 or via cell phone at (979) 229-5826.
- If you wake up to find a bat in your room, leave the room and contact the Communications Center and the Corps Area Housing Office, your Housing Officer, or the CDO.
- If you come into contact with a bat, are bitten by a bat, or wake up to find a bat in your room, it is strongly recommended that you seek medical attention at Student Health Services or with your health care provider, as some bats can carry rabies. While rabies can be fatal, a doctor's treatment after a bat encounter is very effective.

Code Maroon

Code Maroon is an emergency notification service that gives Texas A&M University the ability to communicate health and safety information quickly by email, text message, radio, television and website. By enrolling in the text messaging service of Code Maroon, university officials can quickly pass on safety-related information, regardless of your location. To find out more information and to enroll in the text message service visit <http://codemaroon.tamu.edu>.

Emergency Contacts/Missing Persons

During the housing application and contract renewal processes, students living on campus are required to provide at least one emergency contact to the Department of Residence Life. This information will be kept confidential and will only be utilized by Department of Residence Life staff, Office of the Commandant staff, and other TAMU staff members with emergency response job responsibilities, or in the case of emergencies involving students such as death, life threatening injuries or a missing person report. Students may update their emergency contact information at any time by logging in to Housing Online Services at <http://reslife.tamu.edu/onlineServices>. Students are also encouraged to register their emergency contact information at <http://howdy.tamu.edu>.

On-campus students have the option of identifying at least one of their emergency contacts as a person to be notified in the event the student has been reported as missing. If a student is less than 18 years old, the parent or guardian of the student will be notified regardless of who the student has indicated as an emergency contact.

On-campus students should contact the Corps Area Housing Office or the University Police Department if they suspect another student is missing. Upon receiving a report of a missing student, Office of the Commandant staff members will

contact the University Police Department with all information provided regarding the missing student so that an investigation can be initiated.

Emergency Preparedness

Texas A&M University is a partner with Brazos County and with the Cities of Bryan and College Station in the Brazos County Interjurisdictional Emergency Management Plan. We are also involved with the regional emergency response plan for the Brazos Valley Region consisting of seven counties: Brazos, Burleson, Grimes, Leon, Madison, Robertson, and Washington. Links to these plans are provided on the TAMU website: <http://www.tamu.edu/emergency>.

Area Evacuation for Emergencies

An Area Evacuation is an organized withdrawal from a building or area to reach a safe haven. Upon notification to evacuate, quickly:

- Dress appropriately for the weather.
- Take only essentials with you (e.g., eyeglasses, medications, identification and cash/ checkbook/credit cards).
- Turn off unnecessary equipment, computers and appliances.
- Close and lock the door as you exit your room.
- Follow the directions provided for safe routes of evacuation.
- Listen to the radio, if available, to monitor emergency status.
- Do not use your personal vehicle for evacuation unless specifically instructed to do so. If cars are used to evacuate, protect against hazardous materials by keeping windows closed and outside air turned off.
- If you need special assistance, contact your Corps Housing Officer, Commandant's Duty Officer, or other appropriate emergency contact. If these persons are not available, call University Police Dispatch at 979-845-2345 for assistance.

Sheltering in Place for Emergencies

When emergency conditions do not warrant or allow evacuation, the safest method to protect individuals may be to take shelter inside a campus building or room and await further instructions. If asked to shelter in place, quickly:

- Move indoors or remain there. Avoid windows and areas with glass.
- If available, take a radio or other device to the room to track emergency status.
- Keep telephone lines free for emergency responders. Do not call 9-911 for information.
- If hazardous materials are involved, turn off ventilation systems (if accessible) and close or seal all air inlets and cracks from the outside.
- Select room(s) that are easy to seal and, if possible, has a water supply and access to restrooms.
- If you smell gas or vapor, hold a wet cloth loosely over your nose and mouth, and breathe through it in as normal a fashion as possible. For more information, refer to <http://reslife.tamu.edu/livingOnCampus/safetySecurity/emergencyPrep>.

Fire Alarms

Each building is equipped with a fire alarm system. If a fire alarm sounds, you should:

- Quickly put on appropriate clothing and shoes.
- Grab a towel to put over your face to prevent smoke inhalation.
- Close your windows, if they are open.
- Check your door or doorknob with the back of your hand.
 - If it is hot, do not open it. Block cracks around the door with wet towels. Call 9-911, giving your name, room number, and situation. DO NOT leave your room until told to do so.
 - If it is cool, exit cautiously and lock your door. Be sure to take your keys and your University ID Card.
 - Walk quickly, in an orderly manner, through the exit for your area and continue at least 100 feet from the residence hall. DO NOT stand in the street or along fire lanes.
 - DO NOT re-enter the building until you are told to do so by the Commandant's Duty Officer or an emergency responder.

If you discover a fire, activate a pull station. Pull stations are located near each exit. When you get to a safe area outside, call 911 from a cell phone, convenience phone, or blue light. Answering their questions clearly will ensure a quick response from emergency personnel.

Whether you believe the alarm to be a drill or actual fire, everyone, including Residence Life and Office of the Commandant personnel, must leave the hall whenever the alarm sounds.

Initiating a false alarm is a Class A Misdemeanor and is punishable by a fine of up to \$4,000 or one year in jail or both. Tampering with a fire alarm device is a Class C Misdemeanor and is punishable by a fine up to \$500 or 180 days in jail or both. In addition to violating state law, initiating false alarms and tampering with fire alarm equipment could jeopardize the safety of all residents in the hall.

Fire and Life Safety Inspections

Environmental Health and Safety (EHS) conducts fire and life safety inspections of all campus residence halls during the Fall Semester. In light of COVID-19, these procedures may be adjusted to promote the health and safety of residents and inspectors. However, residents are still expected to abide by all safety-related policies and procedures as outlined in this section. The intent of these inspections is to increase the level of safety and safety awareness for all occupants of the residence halls. These inspections will include residence hall rooms and staff offices as well as mechanical and common areas.

Inspections will begin around the second week of the semester and will continue until all residence halls have been inspected. All inspections will be conducted between the hours of 9 a.m. and 5 p.m. and will be conducted in the presence of a Residence Life staff member. Residents will be notified of specific dates of the inspections. Here is a list of some things the safety officers will be looking for during the inspection:

- Entrances/exits must be free of furniture. Furniture may not block windows, and doors must be able to open 90 degrees without interference. There should be a clear path of egress in the room.
- All stored items in the closet and on top of the kitchen cabinet must be at least 18 inches below the ceiling.
- Electrical: Use of extension cords is prohibited. Multi-plug adapters must have a built-in circuit breaker. Microwaves/refrigerators must be plugged directly into the wall outlet (except in balcony style halls). Surge protectors/power strips must be plugged directly in to the wall outlet. All electrical cords should be kept in good repair, and must not be pinched between mattress springs. Residents should immediately report broken or damaged outlet cover plates via AggieWorks.
- All stove tops and ovens must be free of foil and kept clean at all times. Foil serves as a source of grease build up around the stove top that may be a potential fire hazard.
- Fire Alarm Equipment: The smoke detector should be unobstructed (min. 24 -inch clearance) and it should not be covered or damaged. Sprinkler heads should be unobstructed and should not have things hanging from them.
- Ignition Sources/Combustible Products: The following should not be present in the room/apartment: candles/incense, flammable liquids, or prohibited appliances. Outlets should be clear of combustible materials and there should not be an excessive fire load present in the room (i.e. stacks of newspaper, piles of clothing on the floor, etc.).
- Emergency Planning The provided evacuation plan should be on the back of the room door.
- Miscellaneous: The room should be clean enough that its condition wouldn't attract insects or otherwise impair the health of those living there (i.e. dishes kept clean; laundry, including bedding, washed regularly; trash removed from the room on a regular/timely basis. Other policies related to appliances and other prohibited items listed in the Rules and Responsibilities section of this handbook should also be followed.

For every room that has been inspected, EHS will provide Residence Life with a report indicating violations and/or discrepancies. Corps Housing Officers will then notify the occupants for correction. The violation and/or discrepancy must be addressed within a specified period of time. **Disciplinary actions may be taken for failure to address the violation and/or discrepancy.**

Health Insurance Information for Students

For charges not covered by the Student Health Services fee or for treatment by other health care providers, health insurance is recommended. Some sources of health insurance are group insurance coverage through employment, parent's or guardian's health insurance, a student's individual policy or the Student Health Insurance Policy.

The University endorses a University Sponsored plan for undergraduate, graduate, and international students. This policy is available to all TAMU students enrolled for at least 6 credit hours or 1 credit hour where the university considers the student full time. You may want to review these policies and compare your current coverage when considering health insurance. This policy may be useful when:

- A student reaches the age of attainment on a parent's policy, (are no longer covered)
- A student gets married
- A student becomes legally independent
- A student is studying abroad.

For more information or to purchase the policy visit the Texas A&M Student Insurance webpage at <https://tamu.myahpcare.com> or contact Academic Health Plans at 877-624-7911.

Illness and Injury

If you are ill or injured and in need of immediate help, contact EMS at 911 from a campus phone or cell phone. TAMU EMS will respond 24 hours a day, 365 days a year and is a service for all enrolled students. The following people may also be of assistance: a Corps Housing Officer, the Commandant's Duty Officer, the Cadet Training Officer, the Corps Area Housing Office, the Health Center (979-845-1511) or the University Police Department (979-845-2345).

For all your non-emergency health care needs and questions, Student Health Services (SHS) is located in the A.P. Beutel Health Center and can be reached by calling 979-458-8316, or by referring to the SHS website at <http://shs.tamu.edu/>.

SHS is an accredited ambulatory health care provider serving the Texas A&M University student body by providing primary health care services and promoting health through prevention and education. It does not provide major hospitalization or treatment outside of the clinic. All current students at Texas A&M University who paid the Student Health Services Fee may receive services at the health center.

Services available at the Student Health Center include:

Medical Clinic	Dial-A-Nurse	Physical Therapy	Immediate Care
EMS/Ambulance Service	Radiology	Preventative Medicine	Pharmacy
Health Education	Women's Clinic	Specialty Clinics	Laboratory

For charges at the Student Health Center or for treatment by other health care providers, health insurance is recommended.

Property/Renters Insurance Information for Students

Although steps are taken to maintain all university facilities and grounds and to provide adequate security, Texas A&M University is not liable for the loss of or damage to personal property caused by acts of nature, fire, water, smoke, utility or equipment malfunctions, or caused by the conduct of any resident or his/her guest(s). Therefore, residents are strongly encouraged to carry a personal property or renter's insurance policy for their belongings while living on campus. In some cases, a parent or guardian's homeowner's insurance will cover loss or damage to personal belongings on campus. However, you should review policies carefully for any coverage limitations and/or applicable deductibles.

If you decide to purchase property or renter's insurance you will need to choose from a wide variety of companies and policies. To help with your choice, the University has selected Arthur J. Gallagher & Co. as its preferred property/renter's insurance company. Arthur J. Gallagher & Co. offers a variety of coverage options at reasonable prices.

Information about available policies can be found online at <http://collegestudentinsurance.com>. For more information, contact the Residence Life Assistant Director for Risk Management at 979.862.3158.

Safety Hazard Reporting

Every cadet has an affirmative responsibility to immediately report fire and life safety related hazards. Your first contact should be your Unit Commander and/or Cadet Housing Officer, who is trained to respond to and follow-up on these problems. If you are unable to make immediate contact with your Unit Commander and/or Corps Housing Officer:

1. Submit a Maintenance Request at <http://aggieworks.tamu.edu>.

2. After-hours or on weekends, contact your Corps Housing Officer, Unit Commander or Major Unit Commander.
3. If your Corps Housing Officer, Unit Commander or Major Unit Commander is not available, contact the Commandant's Duty Officer via the Guard Room at 845-6789 or at 229-5826.

Self-Closing Doors

Cadet Room Doors

Door closers are installed on every cadet room door at the direction of the Texas State Fire Marshal's Office. The purpose of the door closer is to ensure that every room door closes automatically. In the event of a fire in the room, the closed door will decrease the oxygen availability and better contain the fire and smoke. It is the cadet's responsibility to ensure that the door closer for his/her room is functional at all times and to report malfunctions immediately. Room doors should open at least 90 degrees.

Cadets are strongly discouraged from hanging an excessive number of items (including but not limited to robes, towels, and other clothing) on their room door as the weight of such items may prevent proper operation of the door closer.

Cadets may be held responsible for damage to door closers caused by excessive weight.

Severe Weather

Lightning Prediction System

TAMU has a lightning prediction system that is designed to alert outdoor activity participants who are in the vicinity of the prediction system when lightning is likely to strike. In the event of dangerous conditions, the system will give one long horn blast (approximately 15 seconds), accompanied by a flashing light. Once the dangerous conditions have passed, three (3) short horn blasts (approximately five (5) seconds each) will sound that all is clear and the flashing lights turn off. In the event of a system warning, please consider the following:

- Seek Shelter in: campus buildings, cars/trucks and lightning shelters.
- Avoid: open areas, elevated ground, water, flagpoles, tall trees, metal fences, golf carts or mowers, cellular phones and radios.

Watches and Warnings

The National Weather Service and local radio and television stations will announce watches and warnings about severe weather. Two good sources for local weather news are KBTX-TV (CBS – campus cable channel 2), and KAMU-Radio (90.9 FM), as they both broadcast National Weather Service watches and warnings. If a tornado watch or severe storm watch is issued, you should:

- Review emergency plans.
- Be alert for changing weather conditions.
- Be prepared to act.

If a tornado warning or severe storm warning is issued, you should immediately take the following precautions:

- Move into the smallest interior space without exterior windows or doors, such as inner hallways, interior stairwells, bathrooms, or closets.
- Avoid the top floors of the building, any area that may be glass-enclosed and/or has a large unsupported roof.
- Do not go outside.
- If you are unable to move to a small interior place of shelter, get under a sturdy piece of furniture.
- Monitor local radio or television stations for announcements of any additional actions to take and/or for cancellation of the warning.
- Occupants of the building should remain in the place of shelter until the warning has been officially lifted.

HOUSING CONTRACT

Corps Housing Eligibility

To be eligible to reside in the Corps dormitories, an individual must be an admitted student of Texas A&M University and be an active member of the Corps of Cadets.

Housing Fee Charge/Refund Schedule

This contract is for the entire academic year. Housing charges are billed each semester and are subject to change without notice. If a student terminates this contract during the Fall semester (or during the Spring semester if the Spring semester is the student's first semester at the University), the student will be responsible for the housing charges as outline in the housing contract. **Please see Appendix 2 for information about emergency event closures.**

Exceptions will be granted for students who will graduate at the end of the fall semester or who will participate in cooperative education, student teaching, or study abroad programs for the spring semester, provided written notification is received in the Housing Assignments Office no later than 5:00 p.m., December 1. Written verification for exceptions must be provided. Exceptions will also be made for students who are academically restricted from re-enrollment or who become medically unable to return for the spring semester as long as written notification and verification is received prior to the beginning of classes for the spring semester. **Cadets who leave the Corps will still be bound by the terms of their housing contract and should contact the Housing Assignments Office at (979) 845-4744 to discuss options to move to other on-campus housing.**

Consolidation

The Department of Residence Life reserves the right to require single occupants of rooms, except those who have reserved their rooms on a private or single basis, to move together when to doing so will: (1) make room for students housed in temporary assignments, (2) facilitate cleaning, or (3) support the private room policy.

If you are in a room without a roommate and all temporarily assigned residents have been placed, your Corps Housing Officer will notify you regarding consolidation. Odd-Numbered Cadets will not be consolidated unless an appropriate roommate becomes available (see Odd-Numbered Cadet section below). Be aware that you may receive a new roommate at any time during the semester. If a student is assigned to your room and cannot move in because of lack of space, you will automatically be billed for a private room from the first day of the semester.

Contract Renewal and Cancellation

Contract renewal and contract cancellation for current residence hall students for the next academic year will take place in February timeframe. Students who wish to remain on campus for the next year will need to go online and complete a housing contract and form listing their housing preferences. This same online process also allows students to cancel their contract for the next academic year if that is their intention. This form can be filled out electronically by visiting the Residence Life website at <http://reslife.tamu.edu>. Cadets who fail to renew their housing will lose their housing reservation for the next year.

Cooperative Education/Study Abroad

If you plan to participate in the Cooperative Education or Study Abroad Program at Texas A&M University, you will need to contact the Housing Assignments Office for specific guidelines regarding your future housing reservation or refund. You must have a letter from the related University office confirming your employment or trip.

Hall Changes and Room Changes

To ensure accountability, the Corps Area Housing Office requires all room changes to be approved in advance by the CTO. Once approval has been granted by the CTO, cadets should bring their approval form to the Corps Area Housing Office to begin the room/hall change process. Cadets **may not** switch rooms or keys, or even begin moving belongings to a new room, without approval from the CTO and approval and appropriate paperwork from the Corps Area Housing Office. Failure to follow the stated procedures will result in disciplinary action and financial charges per the housing contract.

Room Assignments

All cadets (except for those identified by the Commandant) are required to live in the Corps dormitories while an active member of the Corps of Cadets. Only the Commandant can approve additional exceptions (and only under special circumstances).

Assignments will be released in July or August. Any changes to your assignment will be coordinated between the Corps Area Housing Office and the Office of the Commandant. Due to the changing nature of units and outfits, housing assignments are subject to change.

Room assignments are based on:

1. Gender Integrity – Cadets share a room only with another cadet of the same gender.
2. Unit, Staff and Class Integrity – A cadet shares a room with a cadet in the same unit and class. Crowded conditions or special circumstances may dictate that cadets of different years and units room together.

Satellite Assignments

If space within a unit's room block is insufficient, rooms will be allotted on another floor or in another building for use as satellite assignments. Though specific situations will vary, cadets given satellite assignments are usually moved back with their parent unit as soon as space becomes available. Reassignments will be done by the Corps Area Housing Office.

Holding Detachment Assignments (Temporary Relocations)

From time to time, the Assistant Commandant for Operations & Training will temporarily reassign a cadet for a specific amount of time. In most cases, a cadet is assigned to a temporary assignment for a short period of time and will not need to completely vacate his/her initial room assignment. The period of time for the temporary assignment is determined by the Assistant Commandant for Operations, who will communicate with the Corps Area Housing Offices to facilitate the temporary move.

Odd Numbered Cadet (ONC) Status

In some situations, there may be an odd number of cadets of a given class or gender on a staff or in a unit. This will numerically leave one cadet without a roommate. Space permitting, the unit commander can designate this cadet as the "odd numbered cadet." This cadet will be authorized to live alone, pay the standard rate and be designated as the "Odd Numbered Cadet" (ONC). Odd Numbered Cadet status is subject to change and may result in consolidation if an appropriate roommate becomes available. **The ONC must complete an ONC acknowledgement through the Corps Area Housing Office for every semester he/she is in such status.**

Paid Single Rooms (Private Room)

Paid Single Room (PSR) status (equivalent to a private room) is based on space availability and no satellite/temporary housing. A cadet resident interested in PSR status must complete an application for each semester he/she is interested in such status. Applications are made available prior to the start of each semester and will be accepted until the twelfth class day of the fall and/or spring semester.

PSR status is not guaranteed. Per Corps Policy, although PSR status is reserved for juniors and seniors, it is neither a privilege nor a right. It is an opportunity afforded to cadets by the Corps Area Housing Office based on space availability and is subject to the final decision of the Corps Area Housing Office.

A cadet applying for paid single room must complete the application and acquire a signature from his/her unit commander. The unit commander will make his/her recommendation and forward the application to the Corps Area Housing Office. If approved, the applicant will be notified and will immediately be flagged as a PSR cadet in the housing database, which will result in the cadet being billed for PSR status.

The PSR must complete a PSR acknowledgement through the Corps Area Housing Office for every semester he/she is in such status.

The paid single room charge is double-room rent plus \$850 per semester, pro-rated. The PSR cadet should be identified and charged as early as possible with initial billings being submitted no later than the twelfth class day. However, in consultation with the Corps Area Housing Office, PSR status can be authorized after the twelfth class day. PSR cadets are not included in odd/even number counts.

If a cadet is temporarily relocated (refer to above paragraph), the PSR status transfers with that cadet as long as space is available.

There are two authorized exceptions to the room consolidation policy: "Odd Numbered Cadet" (ONC) (as long as there is no other ONC of the same unit, class and gender) and "Paid Single Room" (PSR).

Contract Cancellation by the University

If a student is suspended, dismissed, expelled, or otherwise removed from the University or the Corps for disciplinary reasons, the University has the right to terminate the contract. In such cases, the student will be required to vacate the room within 48 hours after notification of such action by the University, or sooner if, in the opinion of the Director of Residence Life/Commandant of Cadets or designee, there is a threat to the welfare of persons or property. When the Director of Residence Life or designee believes that the continued presence of a student in the residence halls poses a continuing danger to persons or property or presents a threat of disrupting the normal operations of the residence halls, the student may be removed from campus housing. Students who are removed from the Residence Halls for behavior not in-keeping with Residence Life community standards and rules are subject to the termination charges and charges outlined in the housing contract. **Please see Appendix 2 for information regarding emergency event closures.**

Leaving the Corps of Cadets

When a cadet decides to leave the Corps prior to the end of the academic year, he/she will still be bound to all terms of the housing contract. Failure to do so will result in charges being assessed per the housing contract. Cadets who plan to leave the Corps must contact the Corps Housing Office to make arrangements to move to other available on-campus housing options.

Failure to Vacate

An individual who has resigned or has been dismissed from the Corps or has withdrawn from the University is no longer considered a resident of the Corps dormitories and must vacate the premises within 48 hours. Failure to do so may result in charges for failure to comply with Residence Life policies.

HOUSING CHECK-IN AND CHECK-OUT PROCEDURES

Housing Check-In Procedures

Mandatory Housing Orientation Procedure

All Corps of Cadet Members must complete the mandatory Annual Housing Orientation prior to arriving on campus. Cadets will not be issued their room key until they have completed the orientation. The orientation is accessed by logging in to [myHousing Portal](#) and clicking on Annual Housing Orientation.

During check-in, cadets receive a Move-In/Move-Out form (MIMO) that they need to review, sign, and return to your Corps Housing Officer within 24 hours of check-in. Residents who do not check into their room by 5 p.m. the day before classes begin will forfeit their room assignment. If a student is unable to check in by the deadline, their space will be held only if they notify the Corps Area Housing Office or their Housing Officer of their late arrival.

Once checked in, each cadet assumes control of and responsibility for the room and key assigned. Therefore, it is important for cadets to review all items in the room they are assuming responsibility for on the MIMO.

Housing Check-Out Procedures - December Check-Out

Cadets must vacate their rooms in December no later than the date provided by the Corps Area Housing Office. Cadets may leave their personal belongs in the room during the break, but should be aware that the Department of Residence Life is not responsible for items damaged due to maintenance issues. After the building is closed, the CHO will enter each room to ensure that rooms are clean and free of safety hazards, per the winter closing notice. Failure to follow procedures listed on the winter closing notice will result in Cadets being billed.

Common Areas during Check-Out

At all times during the check-out period, cadets are responsible for keeping hallways, laundry rooms, dorm perimeters, and all grounds on the Quad free from discarded personal belongings and trash. This responsibility includes placing room trash in hallway trashcans (and requesting additional bags if those cans are full) and moving all personal belongings directly from the room to vehicles (boxes, luggage, and other personal belongings may not be stacked in the hall).

Failure to follow these guidelines may result in charges for the individual(s) or group involved. If the individuals cannot be determined, a group billing for the unit, staff, or building may be processed.

Housing Check-Out Procedures - May Check-Out

Check-out in May involves returning the room to standard room configuration, returning all issued keys and University property, and assisting with any clean-up related to move-out.

All cadets must be checked out of their rooms no later than 24 hours after their last final exam. Beginning in May 2020 all Corps Check-outs will default to a choice of Express Check-out. For Express Check-out, Cadets will not check out with a staff member; instead, drop your room key in the Dorm Key Drop Box in the Laundry Rooms and give your completed MIMO form to your CHO. If a cadet chooses to have a personal room check-out with their dorm CTO, they will need to request that by email with the Corps Housing Office at housing@corps.tamu.edu.

You will need to carefully plan and budget your time so that you are completely ready to check out at your scheduled time. This is the time when your room is completely empty, clean, and all furniture present and assembled. All cadet rooms should be clean and empty regardless of whether express or personal check-out is chosen. All carpet must be rolled-up and removed from the room. A cadet who fails to clear by the set deadline will be charged for failure to clear.

Should the cadet choose a personal check-out inspection, your CTO will inspect your room and its contents and complete, with you, the check-out portion of the *Move-In/Move-Out Record*.

- a. On the card, your CTO will document any damages and/or missing items for which you will be billed.
- b. Your CTO will collect your key and direct you to complete any paperwork regarding charges that you are being assessed.

Whether the cadet chooses express check-out or personal check-out, an in-depth room inspection will be conducted by Texas A&M Residence Life Facilities & Operations after all cadets have checked out. Damages discovered during this detailed inspection will be documented, evaluated and categorized as billable or non-billable.

- a. Billable items include but are not limited to: tape and /or tape residue left on walls/doors/door frames/windows/etc., paint pulled off due to tape being removed from walls/doors/door frames, etc.

NOTE: It will be mandatory that All Extended Stay cadets will do Express Check-Out

Please look for closing information in the spring semester, as requests for a personal check out with a CTO will have a specific deadline.

Cadets will not be permitted to leave any personal items in the room. Personal items found in a vacant room will be considered “abandoned property” and will be removed by Corps Housing staff at the owner’s expense. Corps Area Housing Office, the Office of the Commandant, the Department of Residence Life and Texas A&M University is not responsible for any cadet property left behind after a room is vacated. There will not be any storage space available for outfits during the summer; all outfit property should be removed from the hall by the date set by the Corps Area Housing Office.

Standard Room Configuration for Vacant Rooms

The standard room configuration for vacant rooms includes the beds being properly constructed (all components installed and the top of the uncompressed mattress maintains a minimum clearance of 30 inches from the ceiling) and chairs, desks, dressers, and wardrobes in their proper places.

The standard room configuration also requires the:

1. Floor be swept clean
2. Room is free of trash
3. Desk and dresser drawers are open
4. Blinds are closed
5. Medicine cabinet is left open
6. Under-sink cabinets are left open

A cadet in the process of vacating a room will be required to return the room to standard configuration.

Prior to spring semester closing, all rooms must be returned to standard room configuration. The standard room configuration coupled with the overall cleanliness of the room ensures move-in-ready status and allows the room to be occupied as needed.

CORPS RESIDENCE HALL RULES AND REGULATIONS

Appliances and Equipment

Prohibited appliances and equipment include, but are not limited to, the items listed below. Electrical appliances not allowed or outdoor cooking appliances discovered being stored in a room will be confiscated by unit commanders and/or Corps Area Housing Office Representatives/Staff, or Operations & Training staff. Individuals responsible may be subject to disciplinary action.

- Air-conditioners
- Camping Stoves
- Ceiling Fans
- Electric Skillets
- Gas Power Tools
- Griddles
- Grills (George Foreman type, electrical, charcoal or propane)
- Electric Power Tools (*with exception of storage for use outside the dormitories*)
- 3D Printers
- Halogen Torchiere Lamps
- Hot Oil Popcorn Poppers
- Hot Plates
- Oven Broilers
- Steamers
- Space Heaters
- Toasters
- Toaster Ovens
- Sandwich Makers
- Smoke/Fog Machines
- Electric scooters, skateboards, bikes, etc. See [Transportation Services](#) for more information

Arson/Campfires

Starting a fire within a residence hall or in the immediate surroundings outside a residence hall is strictly prohibited at all times. Violations of this rule, which may also be considered violations of state law, include setting fire to items on a room door or bulletin board or any other flammable material in the hall, as well as starting outdoor fires in non-designated areas. Grilling in designated grill areas is acceptable.

Bicycles/Motorcycles

Bicycle and motorcycle parking is restricted to available motorcycle lots and bicycle racks. These items may be impounded if they are left in walkways, breezeways, sidewalks, or hallways. Motorcycles and other motor vehicles are not allowed to be driven on any non-roadway area, pathway, sidewalk, handicapped ramp, etc. Mopeds are considered the same as motorcycles and should follow the same regulations. Although bicycles may be stored in residence hall rooms with the consent of the roommate, motorcycles, mopeds, motor scooters, and other internal combustion engine vehicles should never be brought into the residence halls. See [Transportation Services](#) for more information on these items. Gasoline cans should never be stored in the residence halls.

Business Ventures in the Residence Halls

Per the housing contract, residents are prohibited from using their residence hall room as the base of operations in order to conduct activity directly related to a business venture of any type.

Candles/Incense/Wax Warmers/Open Flames

Candles, candle warmers, incense, oil lamps, and other devices which use an open flame (including potpourri pots) are prohibited in residence halls. Items will be confiscated and residents will be subject to disciplinary action.

Storage of propane tanks, charcoal and charcoal starter-fluid, and tiki/party torches and torch fluid as well as any accelerant or incendiary agent in any area of the dormitories including but not limited to rooms, restrooms, vending rooms, and hallways is strictly prohibited.

Chalking

The use of chalk on any surface other than an approved chalkboard is strictly prohibited. Students are prohibited from using chalk on sidewalks, walls of buildings, and residence hall room doors. Necessary clean up may be billed back to the residents of the hall.

Christmas or Holiday Trees

Cut/live Christmas/Holiday trees are not permitted in residence hall rooms or public areas. One artificial tree may be placed at the end of the hallway in an area that does not block egress.

Cooking

Residents are responsible for ensuring that proper sanitation, ventilation, and fire safety precautions are taken. Any damages resulting from improper food disposal will be billed to the individuals responsible.

Cooperation with University Officials

Your Corps Housing Officer and other Corps Area Housing staff members are University officials. Residents must immediately comply with any lawful directions from any University official. Verbal and/or physical abuse directed toward any University staff member will not be tolerated and violations may result in disciplinary action being taken.

Damage to University Property

Damage to or littering on University property is not permitted. Damage may be billed to individuals or groups as necessary and may also result in University discipline and/or criminal charges being pursued. Your assistance in properly utilizing the grounds outside the residence halls is expected. This is best accomplished by avoiding large scale activities on the grounds during wet or rainy periods when the turf is likely to be damaged.

Decorations

In accordance with guidance provided by the Texas State Fire Marshal's Office and Texas A&M University Environmental Health & Safety, the Corps Area Housing Office has established the following as it relates to general, holiday and special event decorations:

1. All decorations must be approved by Corps Operations Staff prior to placement.
2. Nothing to hinder or restrict access to any hallway, room, stairwell or maintenance closet.
3. No decorations may be placed on the floor in hallways.
4. No decorations may be placed on ceilings.
5. Nothing may be attached to or block function or vision of any fire/life safety equipment (i.e. emergency lights, exit signs, hallway lights, fire extinguishers or smoke detectors).
6. Sufficient lighting in hallways and stairwells to permit safe passage must be maintained at all times. Hallway light fixtures will not be covered with black out curtains/trash bags in an attempt to block out light.
7. Paint (as well as other coloring substances including but not limited to fake blood) and/or adhesive materials including duct tape, masking tape and /or tape of any type cannot be utilized on floors, walls, ceilings, doors and windows. This is strictly prohibited.
Use of a smoke/fog machine is strictly prohibited.
8. Use of spray-snow and/or confetti snow (i.e., Styrofoam packing peanuts and other Styrofoam based material) is prohibited.
9. Spider-webbing material:
 - a. Must be classified as flame-retardant.
 - b. Cannot be placed on the ceiling or span the width/length of the hallway.
10. Holiday lighting:
 - a. Cannot be used in hallways.
 - b. Must maintain a clearance of 24 inches from the smoke/heat detector.
 - c. Cannot cross under or touch the light fixtures.
 - d. Cannot be placed on the ceilings.

11. Power strips used for holiday lighting must be Underwriter's Laboratory (UL) approved with built-in circuit breakers and may not cross the fire doors or the stairwells.
12. Electrical wiring may not be bent, crimped, or run under any doors.
13. Wrapping paper cannot be applied to the hallway walls or ceilings.
 - a. Wrapping paper may be applied to a resident's door but is not permitted on the utility/maintenance closet doors.
14. Decorations (including but not limited to plastic wall-wrap, streamers, etc.), regardless if they are flame-retardant or not, cannot be applied through more than 20% of the length of the hallway. Application of such decorations hinders effective evacuation of an area or floor.
15. Placement of a live tree in the hallway is not permitted.
16. All decorations in hallways must be cleaned up prior to the cadet leaving for the semester break. Decorations must be cleaned by cadets and all trash taken to outside dumpsters (not placed in hallway trash cans).

Electrical Power Strips and Extension Cords

When additional electrical outlets are needed, residents must use Underwriter's Laboratory (UL) approved electrical power strips with built-in circuit breakers. Multiple plug adapters and extension cords are not permitted. Power strips should never be plugged into another power strip. Power strips should never be placed above the ceiling tiles, underneath carpet or stapled or pinched in any way. Running power strips underneath the mattresses is prohibited. Bed risers and lamps with outlets must be UL approved and have a built-in circuit breaker.

Emergency/Safety Equipment

Tampering, damaging, or inhibiting the use of emergency/safety equipment, including exterior residence hall doors, in any residence hall is prohibited. Residents may not use emergency equipment for any purpose other than emergency use. Residents involved in such activities will be subject to disciplinary action and may be removed from University housing. Additionally, residents may be held financially responsible to damage done to emergency equipment. This regulation includes, but is not limited to, fire extinguishers, heat and smoke detectors, exit signs, fire alarm pull stations, or locked exterior doors.

Exterior Door Locking

All exterior residence hall doors are locked 24 hours a day with limited exceptions as determined by the Office of the Commandant. Propping of exterior doors and/or tampering with locks is considered a serious security violation. Residents involved in such activities may be removed from University housing.

Fireworks/Explosives/Hazardous Materials

Students may NOT possess or use any fireworks, explosives, sparklers, ammunition, gun powder, gasoline, hazardous chemicals, flammable liquids or any other related materials in the residence halls. Possession of fireworks or explosives implies intent to use them. Individuals responsible may be subject to disciplinary action.

Grilling

Outdoor cooking appliances and equipment (grills, hibachis, deep fryers, barbecues, etc.) may be used **outside the residence halls only**. These appliances and/or equipment (and the flame source used such as charcoal, lighter fluid, etc.) **cannot be stored in rooms, closets, bathrooms, common areas of the hall, or outside on the quad** as they pose a fire safety hazard. While in use, these appliances and/or equipment must be attended to at all times and remain at a safe distance (minimum of 15 feet) from all buildings and trees to avoid fire, fire hazard and/or smoke irritation to residents.

Group Billings/Assignment of Communal Damage Charges

Financial charges relating to the cleaning of, damage to, or theft of University property are billed to the specific individual(s) responsible whenever such individual(s) can be identified. However, when damage or theft cannot be assigned to a specific individual(s), the charges may be divided equally among the residents of the affected outfit, floor, building, or area.. If you have information concerning any of the damages or stolen property listed, please contact the Corps Area Housing Office.

Halogen Torchiere Lamps

This type of torchiere lamps can pose a serious fire hazard and therefore is not permitted inside the residence halls. Halogen torchiere fixtures found in student rooms may be confiscated and residents may face disciplinary charges.

Hover boards and Other Motorized Vehicular Devices

Hover boards and other battery-operated vehicular devices (motorized scooters, skateboards, bicycles, etc.) are not allowed to be used, stored, or charged in any Residence Life facilities due to the significant fire hazard posed by these devices. Exceptions to this include motorized vehicles that are approved ADA accommodations.

Keys and Access Cards

Any assigned keys, I.D.'s, and access cards should be kept in your possession at all times; do not lend them to anyone. Giving your keys or access card to others may result in disciplinary action. Duplication of University keys is strictly prohibited.

“Hot-swapping” of keys (handing keys over directly to another cadet moving into the room) is strictly prohibited. **“Hot-swapped” keys will be handled as lost keys and the responsible cadets will be charged accordingly.** Cadets may be disciplined for being in possession of a key that was not officially issued to them.

Lock Tampering

Tampering with a room lock to gain or prevent entry into a resident cadet’s room is strictly prohibited and may result in a facility-damage related assessment of lock and/or door handle assembly which can result in cadet being billed for damages. Room obstruction and/or lock tampering is a direct violation of *Texas A&M University – Student Rule, Student Conduct Code, 24.3.5 Breaching Campus Safety or Security*.

Microwaves/Refrigerators

As permitted by The Standard Orders, cadet residents may have one microwave and one refrigerator in the room provided they meet all of the following conditions below. A combination refrigerator/freezer/microwave appliance will be counted as one microwave and one refrigerator.

- Microwaves must be U.L. approved and may not exceed a stated FCC rating of 700 watts (FCC rating placard must be intact).
- Refrigerators must be U.L. approved and the total size of the refrigerator and freezer combined may not exceed 4.4 cubic feet.
- Refrigerators must be kept clean for sanitation reasons.
- Refrigerators must be cleaned, defrosted, and unplugged between semesters.
- Refrigerators must be removed from the room prior to check-out unless rented from the University. Microwaves and refrigerators may not be plugged in and placed inside a room closet.
- Microwaves and refrigerators must be plugged directly into a wall outlet.

For information regarding renting a combination refrigerator/freezer/microwave contact the Corps Area Housing Office.

Obstruction of Room

The practice of obstructing a room (e.g., filling the room with newspapers, installation or use of a device/object to prevent room entry/exit) so the resident cadet cannot enter/exit or prevent the resident from using the room as designed is strictly prohibited.

Pets and Service or Assistance Animals

The only animals allowed in residence halls or apartments are fish living in an aquarium (20 gallon maximum), service animals (as defined by the Americans with Disabilities Act), assistance animals (as defined by the Fair Housing Act), and the official university mascot.

Assistance animals (as defined by the Fair Housing Act) are only allowed in a student's room or apartment after a request has been submitted and permission has been granted by the Department of Residence Life. Requests for assistance animals must be approved in writing before the student brings the animal into the hall or apartment. Requests for assistance animals should be directed to Jeff Wilson, Associate Director, Housing Assignments Office.

Projectiles

Propelling devices, such as rockets, catapults, slingshots, or any homemade device for the purpose of launching an object, are prohibited. Objects may not be thrown into or out of windows. Damage caused by projectiles may result in billing.

Recycling

Cadets interested in doing recycling programs should contact Corps Operations. If approved, the Corps Area Housing Office will work with Corps Operations to assist cadets in their recycling efforts. Excessive amounts of empty cans or newspapers should not be kept in student rooms. For fire and life safety reasons, paper and glass may not be collected in public areas.

Roofs/Exterior Walls

University building roofs and exterior walls are considered restricted University property and are off limits to students. If something is lost on a roof, contact the area office to have it recovered.

Room Entry/Room Search

The University recognizes residents' desire for privacy, particularly in the context of their group living situation, and will do all it can to protect and guarantee their privacy. However, the University, through Corps Area Housing Office or Office of the Commandant staff, reserves the right to enter a resident's room at any time for the following purposes:

1. To determine compliance with all relevant health and safety regulations.
 - a. Announced EHS room safety inspections will be conducted each fall.
2. To provide cleaning and/or maintenance.
3. To conduct an inventory of University property.
4. There is an indication of imminent danger to life, health, and/or property.
5. There is a reasonable cause to believe that a violation of University, Corps, or Residence Life Regulations is occurring.
6. To search for missing property.

A room search by a designated Residence Life staff member is possible but rare. For such a search to take place, the conditions for room entry must exist.

A room search by law enforcement officials must be accomplished through the use of a valid search warrant, or the student may sign a release to be searched at his or her approval.

Room Occupancy

The Department of Residence Life reserves the right to limit the number of individuals in a room in cases where the safety of occupants may be a concern. In order to adhere to physical distancing guidelines, visitors in Corps dorms will be limited. Please refer to The Standard for specific visitation policies.

Smoking and Tobacco Use

Texas A&M University prohibits smoking and all forms of tobacco on University Property. The University has a vital interest in maintaining a healthy and safe environment for its students, staff, faculty and visitors. Per Texas state law, unless a person is active military personnel, it is illegal for persons younger than 21 years of age to purchase cigarettes, e-cigarettes, or tobacco products. Residents who are legally able to purchase and use tobacco products must use them off university grounds. For more information, please consult the [University Rule on smoking and tobacco use](#).

Solicitation

The term "solicit" is defined as advertising, the taking of orders, sales, donations, proselytizing, campaigning (political or other), collection and distribution of literature. Door-to-door solicitation by individuals, non-residence hall organizations or companies is prohibited in the residence halls. If you are approached by sales personnel, do NOT allow them to enter your hall or room and inform the UPD or the Corps Area Housing Office immediately.

Trespassing

There are several areas (secured and unsecured) on and in the perimeter of the Quad that are considered restricted and off-limits to all except authorized personnel. Cadets are prohibited from such areas.

Cadets are prohibited from being on the roof of the dorms, accessing the basement of a Corps dorm, accessing the steam tunnels or scaling the exterior walls.

Cadets found in or on restricted areas (including but not limited to roofs, basements or scaling the exterior walls) will be arrested for trespassing.

Vehicles on the Quad

At no time are vehicles to be driven onto the quad. For information regarding use of the Quad, cadets should contact Corps Ops & Training of the Office of the Commandant in Ash II LLC on the Quad.

Weapons/Firearms

Students may NOT bring into the residence halls, for any reason, any firearm (except as permitted by law; see below for details), illegal knife, club, or any other weapon (not restricted to legal definitions) that may be hazardous to the health or safety of residents. This includes, but is not limited to: rifles (including drill rifles), pistols, shotguns, pellet guns, BB guns, taser/stun guns, bows and arrows, sling shots, martial arts weapons such as nun chucks or throwing stars, axes, machetes, swords, spears, switchblades, or knives with a blade 4 inches or longer. Residence Life staff or University Police may confiscate these items.

In addition, the following items are prohibited from being used inside any residence hall or public area: airsoft guns, paintball guns, and Nerf guns. These items may be stored in an apartment building or storage closet, but may not be used anywhere on the residence hall grounds or in buildings.

Concealed handgun license holders must follow all state and federal laws concerning owning and possessing a handgun on campus. Any resident who is licensed to carry a concealed handgun and chooses to bring the handgun into their room/apartment must store his or her handgun and ammunition in an electronic locking steel safe that has been rented or purchased from the Department of Residence Life. For information regarding safe rentals/purchases, visit <https://reslife.tamu.edu/living/amenities/add-ons/>.

Residents found violating any part of this rule may be subject to both University and criminal charges and may be removed from University housing.

The Office of the Commandant may grant approval for Corps special units (for example, Fish Drill Team, Ross Volunteer Company, Recon, SEAL Platoon, Rudders Rangers, etc.) to store non-firing “drill or training weapons” which are utilized in their approved activity in the residence halls. Cadets who are part of these approved units/organizations are expected to secure these non-operational training weapons with a locking mechanism. Additionally, senior cadets in the Corps of Cadets are authorized to possess and store in their dorm room their ceremonial saber/sword that is part of the senior cadet uniform.

Windows

Windows should not be left open while cadets are not present in the room. Nothing should be propelled or thrown out of a window. Any attachments outside room windows must be approved in advance by the Director of Residence Life. If you observe a problem that needs to be reported, complete an AggieWorks Work Request at <http://aggieworks.tamu.edu>.

Window Height Limiters:

Removal of or tampering with window height limiters is strictly prohibited. Cadets may be billed for missing, removed and /or damaged window height limiters. This includes any damage(s) to the window unit itself.

ROOM UPKEEP

Room Furniture

Each room is furnished with two dressers, two desks, two chairs, two wardrobes and two beds. Construction and/or installation of non-university owned bed furniture is prohibited. Furniture assigned to the room must remain in the room and not stored elsewhere (e.g., custodial closets, empty rooms, stairwell, hallway, off-campus, etc.). Room furniture will not be moved from the standard layout.

1. A 24-inch vertical and horizontal clearance must be maintained around the smoke/heat detector.

2. *Sheets may not be permanently affixed to mattresses* in any fashion as it lowers the fire rating of the mattress. This includes pinning, stapling, duct-taping or puncturing the mattress anywhere.

Room Modifications

Permanent fixtures and construction are not permitted in residence hall rooms. Modifying electrical, cable, or telephone wiring, the ceiling, walls, doors, plumbing, HVAC, Ethernet, and closet doors are prohibited. Under no circumstances should nails, screws, wall anchors, or other similar items be used to affix items to walls. Additionally, cadets may not use duct tape or other similar tape products that may leave residue on walls or other surfaces. Any materials used to affix items to walls or doors must be completely removed upon checkout (including all tape residue). Any of these items are subject to cadet billing for any damages and/or repairs.

Floors

Cadets are required to maintain cleanliness of their room floor. The use of linoleum flooring, tiles or other type of flooring coverage in which an adhesive is used to secure the coverage is strictly prohibited. Carpet cannot be permanently installed in a room.

Caution and care should be taken when using “heel and sole” edge dressing in the room. It is strongly recommended that cadets use newspapers or cardboard to cover the floor prior to using “heel and sole.” In the event of a spill, cadets should take immediate action by placing newspapers or paper towels to contain and absorb the liquid. Do not use wiping motions as this will cause the liquid to spread and stain a larger area. - Cadets could be subject to billing for black shoe polish damages and clean-up.

UNIT AREAS

Units are responsible for all University property in their assigned unit areas. This includes rooms, hallways, restrooms, laundry rooms, bulletin boards, and the dorm perimeter.

Building Exterior

With the exception of approved outfit signs, nothing may be hung from the exterior walls, dorm windows or on the hooks outside dorm windows, including clothes and footwear. Muddy or dirty clothes may be cleaned and hung (to drip-dry) in the restrooms before being moved to the dorm room. Items left in the restrooms are done so at the risk of the owner.

Display of an outfit sign on the exterior wall of a dormitory is a privilege (not a right) afforded to the Corps of Cadets. For safety reasons, the hanging or removal of any exterior outfit sign must be coordinated through Corps Operations & Training. The signs will only be removed in the case of repair, replacement or at the direction of Corps Operations & Training.

Ceilings

Nothing is allowed to be hung from ceilings, including “Slap-boards”.

Hallways

Hallways must be kept clear at all times. Trash cans (placed by the Department of Residence Life) are the only items allowed on the floor in the hallways. Use of curtains to separate areas of a hallway is strictly prohibited. Under no circumstance will any type of wiring be permitted to travel continuously through the hallway.

Mounting of Outfit Signs, Other Signage and Other Structures – Display and/or mounting of an outfit sign (or other signage) and other outfit structures (i.e., PT gear box, display case, etc.) is a privilege (not a right) afforded to the Corps of Cadets. All outfit signs must be hung in the designated areas located throughout a hallway. In accordance with guidance listed below, **drilling in to the hallway wall is strictly prohibited.** Signs located in a non-designated area will be removed and charges may be assessed.

Guidance for signs and other unit items in Corps Dorm Hallways

1. Signs and other items must hang from existing eye bolts in the wall or affixed to the existing bulletin boards

2. No items can protrude from the wall more than 4 inches, hallways will not be blocked or movement obstructed. Larger items (memorials, shadow boxes, etc.) must be approved in writing by the CTO with a copy provided to the Corps Housing Officer
 3. Any items to be placed in hallways must be inspected and approved by MUC and CTO
 4. Items hanging between door frames cannot rest or protrude past the door frame (so as to not block movement through the door)
 5. Items hung in the hallway must hang no lower than two feet off the deck and will stop at least one foot short of the ceiling
 6. Max width for items hanging from eye bolts between door frames is 5.5 to 6 feet (see #4 and #5)
 7. Max weight for hanging items on eye bolts is 75lbs
 8. Hanging items must adequate hardware (chains and d-rings) to handle the weight to prevent damage to walls, floors and cadets
 9. Excessively long bolts or screws protruding from the rear and making contact with the wall must be cut/ground down or removed completely so they will not damage the walls
 10. Items protruding out the back of the sign and making contact with the walls must have a patch of carpet or other cushion/covering affixed to prevent damage to the walls
 11. All items hanging on the walls will have a one inch wide cushion (bumper/edging) affixed to all edges on the back of the item to ensure no scarring of the wall occurs when mounting or hanging on the wall.
- The outfit may be charged for any damage to the walls caused by signs. Signs or other items causing damage may be removed.

Leadership Learning Center Use Guidelines

The leadership learning centers (Ash I & II, Plank, & Buzbee) are community spaces and are considered public areas. The LLC's have been provided so that residents may study, work on class assignments, watch TV, and visit with friends. LLC's are not intended for such uses as sleeping, weekly club meetings, gaming or other such activities that dominate the lounge for long periods of time and prevent use by the greater community. Please adhere to physical distancing guidelines and properly dispose of trash in these lounges To reserve space in an LLC, contact the Office of the Commandant.

Leadership Learning Center Furniture

LLC furnishings must remain in their designated areas. If LLC furniture is missing and attempts to locate it fail, the Department of Residence Life and/or the Office of the Commandant reserves the option to do a residence hall room search. Students who are found in possession of public area furniture will be subject to University disciplinary action. Any LLC furniture not accounted for will be assessed as a group billing.

Posting

The posting of signs, handbills, and flyers in the residence halls at Texas A&M University will be limited to Corps Area Housing Office staff and Corps staff.

Storage/Abandoned Property

No storage is available for cadet or outfit property, including during the summer. Texas A&M University and the Department of Residence Life or any of its staff are not responsible for any student property left in residence hall rooms or public areas of residence halls. In the event that property is left in residence halls after the housing contract period is over, the property will be removed at the owner's expense. The student will be notified by email to arrange a pick-up date. The Department of Residence Life will maintain abandoned property for at least 30 days, after which the property will be turned over to the University Lost and Found or to a charitable organization in the community.

All personal items should be kept within the cadet rooms and should not be stored or kept in any public areas. Personal items or clothing left in public areas will be treated as trash items and may be removed.

Restrooms

All Corps halls have two community restrooms on each floor. Restrooms will be designated as male or female. Cadets and their guests may use only the restroom designated for their gender.

All restrooms in the Corps dorms on the Corps Quad will be electronically locked and will have card swipe access according to the gender of the cadet. Males will have all male access only and female cadets will have all female access only to any dorms for which they have access. Tampering with restroom door locks such as placing an obstruction is strictly prohibited. Damage caused to door locks due to tampering may be billed to the responsible cadet or group billed.

Cadets discovering damages to the restroom should report such damage via Aggie Works link at <http://aggieworks.tamu.edu> and submit a request or report to their Corps Housing Officer.

Waxing Floors

The custodial staff waxes the hallway floors prior to the start of each semester. Cadets are not to wax hallway or room floors; if floors are in need of waxing, cadets should submit a work order and the custodial staff will determine if floors will be waxed.

CADET USE OF GROUNDS

Requests for using the Corps grounds, including for large-gathering activities such as a family-outfit event during football weekends, must be approved through the Office of the Commandant.

IMPORTANT CORPS OF CADETS ON-CAMPUS PHONE NUMBERS

Air Force ROTC	845-7611
Aggie Band	845-3529
Army ROTC	845-2814
Commandant’s Duty Officer	229-5826
Corps Academics	862-3337
Corps Admissions Support	845-3723
Corps Center	862-2862
Corps Discipline	458-1341
Corps Guard Room	845-6789
Corps Housing	845-3443
Corps Logistics.....	862-2448
Corps Housing Fax	845-9167
Corps Leadership	458-0436
Corps Recruiting	845-9232
Corps Scholarships	458-0469
Uniform Distribution Center	845-2528
Navy/Marine ROTC	845-1775
Office of the Commandant	845-2811

IMPORTANT ON-CAMPUS PHONE NUMBERS

Emergency	911
Absence from Class Notification (Student Assistance Services)	845-3111
Admissions/Records	845-1031
Aggie Card/Aggie Bucks Information	845-4661
Aggie Card Hotline.....	862-4884
Campus Operator	0
CIS Help Desk Central	845-8300
Commons Front Desk (open 24 hours)	845-2821
Dial-a-Nurse	458-8379
Directory Assistance	9-1-411
Dining Services	845-0152

GLBT Resource Center	862-8920
Greek Life Office	862-5636
Memorial Student Center Programs	845-1515
MSC Lost and Found	845-4253
Multicultural Services Office	845-4551
Northgate College Station Post Office	275-8777
Phone Trouble	845-HELP
Recreational Sports	845-7826
Residential Housing Association Association	845-0689
Residence Life Central Administrative Office	862-3158
Residence Life Housing Assignments Office.....	845-4744
Student Activities	845-1133
Student Business Services	847-3337
Student Counseling Services	845-4427
Student Counseling After Hours HelpLine	845-2700
Student Financial Aid	845-3236
Student Health Center (Beutel)	458-8310
Student Life – Dean of Student Life Office	845-3111
Student Life – Student Conflict Resolution Services	847-7272
Student Locator (Directory Assistance)	845-4741
Transportation Services	862-PARK
Bicycles	845-1971
Para-transit Services	847-RIDE
University Police Department (Non-Emergency)	845-2345
Vice President for Student Affairs	845-4728
Women’s Resource Center.....	845-8784

APPENDIX 1: DINING PLAN POLICIES

Dining Plan Policies

- Students living in a Residence Hall and White Creek only: All students identified by Texas A&M as ‘New First Time Freshman’ (regardless of the number of college credit hours) are required to have a minimum dining plan for the full Academic Year (or remainder of the Academic Year for those that apply for housing after the beginning of the fall semester). Any exceptions to the dining plan requirement will be determined by the Executive Director of Facilities and Dining Administration or designee. If a plan is not selected by August 1, 2019 for the fall, the Block 130 with 300 Dining Dollars plan will be assigned. If a spring meal plan is not selected by January 1, 2020, the plan selected for the fall semester, or defaulted if no selection was made, will be added in the spring semester.
- Corps of Cadets members only: All Corps of Cadet members are required to have a minimum Corps Dining Plan for the full Academic Year (or remainder of the Academic Year for those that apply for the Corps after the beginning of the fall semester). Any exceptions to the minimum Corps Dining Plan requirement must be approved by the Commandant of Cadets or designee. Corps Cadets are required to select a Block 165, Block 200, or Block 240 Dining Plan. If a plan is not selected by August 1, 2019 for the fall, the Block 200 with 300 Dining Dollars will be assigned. If a spring meal plan is not selected by January 1, 2020, the plan selected for the fall semester, or defaulted if no selection was made, will be added in the spring semester.
- Students in the Corps of Cadets are required to purchase a dining plan as designated by the Office of the Commandant in order to meet requirements of mandatory march-in meals with the Corps. March-in meals are automatically deducted at the beginning of each semester from dining plans.
- Dining Plan selections may be downgraded within the first four weeks of the fall and spring semesters. The final date to request a Dining Plan downgrade for the fall semester is September 20, 2019. The final date to request a Dining Plan downgrade for the spring semester is February 7, 2020. To request a Dining Plan downgrade, please email TAMUMealPlans@compass-usa.com or call 979-845-0152.

- Dining Plan selections may be upgraded within the first nine week of the fall and spring semesters. The final date to request a Dining Plan upgrade for fall semester is October 25, 2019. The final date to request a Dining Plan upgrade for the spring semester is March 13, 2020. To request a Dining Plan upgrade, please email TAMUMealPlans@compass-usa.com or call 979-845-0152.
- Each Block 100 or higher plan comes with 5 Guest Meals per semester. Guest Meals may be used to treat guests at Sbisa, Commons, and Duncan Dining Centers.
- Dining Plan purchases are subject to the Texas A&M Tuition and Fee Adjustment schedule. Students withdrawing from school or moving off campus or cancelling a non-required plan will be refunded the unused portion of their Dining Plan according to the Texas A&M Tuition and Fee Adjustment Schedule.
- Dining Plans are not transferrable. Aggie ID cards must be present to access your Dining Plan. Any attempt to use an Aggie ID Card by someone other than the cardholder will be reported to Texas A&M University.
- Dining Plan meals may be used as a meal trade or swipe at our all-you-care-to eat facilities up to four total times per day at participating locations; daily Dining Dollar usage is unlimited.
- Meals cannot be converted to Dining Dollars and Dining Dollars cannot be converted to cash.
- Additional Dining Dollars can be purchased and billed to the student account until October 25, 2019 for fall semester and March 13, 2020 for spring semester. After these dates, additional Dining Dollars must be purchased online using a credit card.
- Dining Plans with Block Meals are single semester only.
- Dining Dollar Only Plans remain active for fall and spring within one academic year.
- University Dining will make every reasonable effort to continue dining operations during weather emergencies or power outages. Hours are subject to change. Advance notice of schedule changes will be given when possible. Please visit dining.tamu.edu for updated hours.
- **IN THE EVENT THE HOUSING CONTRACT IS TERMINATED FOR ANY REASON PRIOR TO THE END OF THE ACADEMIC YEAR, THE STUDENT MUST CONTACT UNIVERSITY DINING TO CANCEL/MODIFY THEIR DINING PLAN.** It is the Student's responsibility to cancel or modify their dining plan through University Dining upon early termination of the Housing Contract.

Dining Plan Roll Over and Add-Ons

- For Dining Plans with Block Meals, Dining Dollars left over at the end of the fall semester will roll over to the spring semester within the same academic year *with the purchase of a spring semester Dining Plan.*
- Dining Dollar Only Plans purchased in the fall semester will roll over to the same semester within the same academic year.
- Dining Plan "Meals" do not roll over semester to semester, they expire by the end of each semester.
- Dining Plan "Dining Dollars" will not roll over to the summer semester or to the next academic year.
- Additional Dining Dollars may be added to an existing plan in increments of \$25.

Meal Trades

- Dining Plan meals can be used as a Meal Trade at participating retail locations. A meal trade generally consists of an entrée, side item, and beverage.
- Meal Trades are accepted at the following retail dining locations:
 - MSC Upper Level Food Court
 - Rev's American Grill
 - Chick-n-Grill and Panda Express (after 4pm) in the MSC Lower Level Food Court
 - Underground Food Court (excluding Smoothie King)
 - Ag Café
 - Creekside Market
 - Southside Market

Special Diets

- Dining Services has a staff dietitian available for private consultation, nutrition questions and meal planning. Email or set up an appointment.

Summer Meal Plans

- SUMMER Dining Plans (Meals or Dining dollars) are to be used ONLY during Summer Sessions I and II. Summer plans will not roll over to fall semester.
- Plans will be activate from May 28, 2019 to August 9, 2019.
- July 8, 2019 is the last day to purchase a summer dining plan or additional dining dollars with student account billing, any purchase after July 9, 2019 must be with a Credit card only.
- Summer Dining plans "Meals" will only be accepted at Duncan Dining Hall.
- Summer Dining plans "Dining Dollars" will be accepted at all open locations.
- Dining Plan purchases are subject to the Texas A&M Tuition and Fee Adjustment schedule. Students withdrawing from school or moving off campus or cancelling a non-required plan will be refunded the unused portion of their Dining Plan according to the Texas A&M Tuition and Fee Adjustment Schedule.

University Dining follows the University Tuition and Fee Refund Schedule for Dining Plan Cancellations:

Fall and Spring Semester and 10 Week Summer Session

Time Period	Refund
Prior to 5:00 pm on the last business day before classes begin	100 percent
During the first five class days	80 percent
During the second five class days	70 percent
During the third five class days	50 percent
During the fourth five class days	25 percent
After the fourth five class days	None

5 Week Summer Term

Time Period	Refund
Prior to 5:00 pm on the last business day before classes begin	100 percent
During the first, second or third class day	80 percent
During the fourth, fifth or sixth class day	50 percent
After the sixth class day	None

APPENDIX 2: EMERGENCY EVENT CLOSURES

Policy and Procedure for Termination or Suspension of University Housing Contract Due to Emergency Event

TERMINATION OR SUSPENSION DUE TO EMERGENCY EVENT:

If, at any time during the Term of a University Housing Contract (the "Contract"), the University determines that closure of Texas A&M University residence halls, Corps of Cadets halls, White Creek Apartments and/or Gardens Apartments or vacating same ("Closure") is necessary or advisable due to an emergency; as a result of any governmental order or action; or a Force Majeure event ("Emergency Event"), the University may terminate or suspend the Contract. Suspension of the Contract does not extend the Contract Term. Upon cessation of the Emergency Event, as determined by the University, the Contract suspension will cease and the Contract and all of its terms and conditions continue in full force and effect.

Force Majeure. Force Majeure is defined as: 1) acts of God; 2) war; 3) act(s) of terrorism; 4) fires; 5) explosions; 6) natural disasters, to include without limitation, hurricanes, floods, and tornadoes; 7) failure of transportation; 8) strike(s); 9) loss or shortage of transportation facilities; 10) lockout, or commandeering of materials, products, plants or facilities by the government or other order (both federal and state); 11) interruptions by government or court orders (both federal and state); 12) present and future orders of any regulatory body having proper jurisdiction; 13) civil disturbances, to include without limitation, riots, rebellions, and insurrections; 14) epidemic(s), pandemic(s), or other national, state, or regional

emergency(ies); and 15) any other cause not enumerated above, but which is beyond the reasonable control of the University and which by the exercise of all reasonable due diligence, the University is unable to overcome.

MOVE-OUT PROCEDURES:

Upon notification of an Emergency Event that necessitates Closure, the student will be required to remove all of the student's personal property and vacate the room/apartment no later than 15 days after notification by the University of such Emergency Event. The student must move out and return all keys per express checkout procedures, which will be provided to the student in the notification of the Emergency Event sent to the student.

If the student's personal property is not completely removed from the student's assigned room/apartment by the specified deadline, such personal property will be deemed abandoned. If there has been abandonment of the student's personal property in connection with the student's room/apartment, the University may remove, dispose of, and/or store all such property remaining in the student's room/apartment. The University is not responsible for loss of or damages to the student's abandoned personal property. The student is responsible for costs associated with the removal, disposal, and storage of the abandoned personal property as well as the cost of remediating any unsafe, unsanitary, or odiferous condition of the student's room/apartment due to the student's failure to vacate the student's room/apartment by the specified deadline.

Failure to follow the specified move-out/check-out procedures may result in the denial of a housing charge refund or credit ("Housing Adjustment") request. The University may, at its sole discretion, issue a credit in lieu of a refund.

The date upon which the student removes all of the student's personal property, returns the room/apartment key, and vacates the room/apartment will constitute the basis for determining compliance with any and all deadlines herein, including but not limited to the amount of the Housing Adjustment, if any.

HOUSING ADJUSTMENT REQUESTS:

If the University terminates or suspends the Contract due to an Emergency Event, the student must submit a request for a Housing Adjustment within 15 days of the University's termination or suspension notice via their housing portal (specific instructions will be provided in the notification of the Emergency Event sent to the student). Requests for Housing Adjustments submitted via any other method DO NOT comply with this requirement and may result in a denial of or delay in receiving any Housing Adjustment.

Housing Adjustment amounts, if any, will be prorated based upon the time remaining in the Contract term (or the end of the month for the Gardens Apartments) and the actual date the student's personal property is completely removed from the room/apartment and the key is returned. No Housing Adjustment will be made if the date of termination or suspension of the Contract occurs after the last day of classes if finals are being given online. Furthermore, in the event the Contract is suspended and NOT terminated, monthly payments and/or payment plan payments ("Payments") may be suspended by the University, at its sole discretion. If the University elects to suspend Payments, Payments will resume upon cessation of the Emergency Event, as determined by University, and the Contract and all of its terms and conditions continue in full force and effect. Students will be eligible for a Housing Adjustment, if any, only to the extent that the student's overall account with the University is settled and results in a credit balance.

Housing Adjustments exclude, without limitation, deposits and other fees or charges associated with the applicable housing.

Notwithstanding the foregoing, if an Emergency Event results in the University switching to a remote-teaching environment but the University determines not to close residence halls, Corps of Cadets halls, White Creek Apartments and/or Gardens Apartments and not to suspend or terminate the Contract, the student may still remove all of the student's personal property and vacate the room/apartment, but in such a case the student will not be entitled to a Housing Adjustment and all of the terms and conditions of the Contract will remain in full force and effect. Furthermore, if the student elects to vacate the premises under these circumstances, the student must submit a contract cancellation request via their housing portal and notify the Housing Assignments Office, or designee, in a timely manner and must follow all specified move-out procedures.

APPENDIX 3: STUDENT BUSINESS SERVICES STUDENT ACCOUNT POLICIES

Housing Charges posted to Student Business Services student accounts are subject to the following conditions:

- The student accepts full responsibility to pay all housing charges and other associated costs assessed as a result of living on-campus.
- If payment is rejected by the bank, credit card company or other financial institution, a returned item charge of \$30.00 will be assessed for each instance in addition to other late charges.
- If enrollment is terminated on or after the first day of classes for any reason, by the student or the University, all unpaid housing charges are due and payable immediately.
- If the student fails to pay any monies due and owing Texas A&M University by the scheduled due date, and fails to make acceptable payment arrangements to bring account current, the university may refer the delinquent account to a collection agency. If Texas A&M University refers the student account balance to a third party for collection, a collection fee will be assessed and will be due in full at the time of the referral to the third party. The collection fee will be calculated at the maximum amount permitted by applicable law, but not to exceed 30% of the amount outstanding. The delinquent account may be reported to one or more of the national credit bureaus.
- If the student fails to pay the student account bill or any monies due and owed to Texas A&M University by the scheduled due date, Texas A&M University will place a financial hold on the student account, preventing the student from registering for future classes, requesting transcripts or receiving a diploma.
- Financial aid received by the student will pay any and all charges assessed to the student account at Texas A&M University such as tuition, fees, campus housing and meal plans, student health insurance, parking permits, service fees, fines, bookstore charges or any other amount, in accordance with the terms of the aid.
- Financial Aid State 529 plans and third party sponsors may not pay certain charges on the student account and the student will be responsible for ensuring that all payment is remitted for all charges on or before the due date.
- Administrative, clerical or technical billing errors do not absolve the student of the financial responsibility to pay the correct amount of housing charges and other associated financial obligations assessed as a result of living on-campus at Texas A&M University.
- If a lawsuit is filed to recover an outstanding balance, the student will be responsible for all the costs associated with the lawsuit including court costs.

Texas A&M University and its agents and contractors are authorized to contact the student at any current and any future cellular phone number(s), email address(es) or wireless device(s) regarding delinquent student account(s)/loan(s), any other debt owed to Texas A&M. Texas A&M University and its agents and contractors are authorized to use automated telephone dialing equipment, artificial or pre-recorded voice or text messages, and personal calls and emails, in their efforts to contact the student.