

## What to Do If Confronted by an Agitated or Aggressive Person

Confrontations can occur without provocation, through no fault of your own. When such confrontations do occur there are some actions you can take.

Remain as calm as possible. This will not be easy if you are confronted, but it is your first step towards an escape. Attempt to remove yourself from the confrontation. Your own initiative and clear thinking are your best defenses in this regard.

Report the incident. Call the police immediately and report what has happened. If you are calling from an "on-campus" telephone, dial 9- 911. If you are calling from an "off-campus" or cell phone, dial 911.

Provide the police with a detailed description of the incident.

Try to notice details. This can allow you to provide the police with detailed physical and clothing descriptions of the person(s) involved.

If a vehicle is involved, try to note the vehicle's license plate number or the vehicle's manufacturer, model and color.

Seek support after the incident. Victims of incidents of confrontation and assault can benefit from support services after the incident. The university has relevant support services. For information, faculty can call the office of the Dean of Faculties, staff can call the Department of Human Resources, and students can call the Student Counseling Service.

Texas A&M University Police Department Crime Prevention Unit  
<http://www.tamu.edu/upd/>